



18TH ANNUAL INDUSTRY RESULTS PRESENTATION & CLINICAL QUALITY CONFERENCE

WHEN: 18TH AUGUST 2022 **VIRTUAL ZOOM MEETING**

PROGRAMME

CPD ACCREDITED

- 07:45 - 08:00** Registration
- 08:00 - 08:15** Welcoming *Louis Botha (CEO)*
- 08:15 - 09:00** **NHI – Making quality healthcare accessible to all South Africans and how it will be achieved?** *Dr Nicholas Crisp (DDG DOH)*
- 09:00 - 10:00** **Panel session: Anticipating an NHI: Measuring and managing are essential components of a sustainable healthcare system. What are the key elements that should be measured? How would it contribute towards transparency and accountability?**
Dr Roshini Naidoo (DH)(Chair), Dr Siphon Kabane (CMS), Dr Siphwe Mndaweni (OHSC), Dr Paul Soko (LifeHealthcare), Prof Eric Buch (CMSA), Dr Stan Moloabi (GEMS), Dr Jenni Noble-Luckhoff (Medscheme)
- 10:00 - 10:15** **Comfort break**
- 10:15 - 11:15** **Industry Results Presentation** *Dr Johann van Zyl (NMG)*
- 11:15 - 11:30** **Q&A** *Shirley Collie (DH)(Chair)*
- 11:30 - 12:00** **What do patients expect from their healthcare providers? What could doctors and hospitals do to create a better patient experience?**
Ms Lauren Pretorius (Campaigning4Cancer)
- 12:00 - 13:00** **Panel session: Measuring and reporting to facilities and clinicians - a mechanism for continuous improvement in the provision of quality healthcare. How effective can clinical quality reports and PROMS be in this regard, and how to implement, for best results? How can buy-in be secured and how should confidentiality be dealt with?**
Dr Johann van Zyl (Clinical Governance)(Chair), Prof RAEM Tollenaar (DICA), Ms Missy Danforth (Leapfrog), Dr Kim Smith (Mediclinic), Prof MN Chetty (IPAF)
- 13:00 - 13:05** Closing remarks *Louis Botha (CEO)*
- Lunch break**
- 14:00 - 15:00** **AGM**

Link to register and login:

https://dsclyoud.zoom.us/webinar/register/WN_DQkbTOoiS8-Or4u05L4lyQ

“Start by doing what’s necessary, then do what’s possible, and suddenly you are doing the impossible.” Francis of Assisi