



**HQA's 14<sup>th</sup> Annual Industry Results Presentation and Clinical Quality Conference:**

**'SOUTH AFRICA'S HEALTH CARE INDUSTRY IN PURSUIT OF BETTER CLINICAL QUALITY'**

**When:** 8th August 2018 **Where:** Centurion Lake Hotel

**Programme:**

07:30 to 08:00 Registration (Coffee / tea)

08:00 to 08:10 "Welcoming and introduction" Louis Botha (CEO)

08:10 to 08:30 "Key note address." Prof Laetitia Rispel (WITS)

08:30 to 09:30 **"HQA's 2018 Industry Results Presentation"** Dr Johann van Zyl (NMG)

09:30 to 10:15 Panel and open forum discussion. **"What are the main learning points given the results we have just seen? Which areas are showing the best improvement and where are the biggest challenges? What are the obstacles in the way of achieving better results, faster?"** Chair: Dr Jacqui Miot (Chairperson CAB) Panellists: Dr Niri Naidoo (Bankmed), Dr Paul Soko (Life), Dr Shayhana Ganesh (MMI), Dr Selaelo Mametja (SAMA)

10:15 to 10:30 Coffee/tea

10:30 to 11:10 **"Does measuring quality in mental healthcare contribute to improving the outcomes of these patients and what should we be measuring to achieve this? What are the main challenges we are facing in South Africa with regards achieving better outcomes in mental healthcare?"** Dr Eugene Allers

11:10 to 11:40 Open forum discussion. **"What are the take-home points from the previous presentation?"** Dr Jaco Makkink (Polmed)

11:40 to 12:10 **"Measuring clinical quality to contribute to a sustainable healthcare industry"** Prof Sharon Fonn (Wits)

12:10 to 12:40 Open forum discussion. **"What are the take-home points from the previous presentation?"** Dr Roshini Moodley Naidoo (DH)

12:40 to 13:00 Closure and HQA members receiving their **Reports (CD's)** and **Certificates of Recognition.**

13:00 to 13:30 Lunch

13:30 to 14:00 AGM

