



16TH ANNUAL

INDUSTRY RESULTS PRESENTATION  
& CLINICAL QUALITY CONFERENCE

## FROM COVID-19 TO BETTER QUALITY HEALTHCARE

**WHEN:** 5TH AUGUST 2020

**WHERE:** ZOOM WEBINAR

### PROGRAMME

**CPD ACCREDITED**

- 08:15 to 08:30** Login:  
[https://dsycloud.zoom.us/webinar/register/WN\\_7K6UifUYQhSTsSCswe8mNw](https://dsycloud.zoom.us/webinar/register/WN_7K6UifUYQhSTsSCswe8mNw)
- 08:30 to 08:45** "Welcoming and introduction" *Louis Botha (CEO)*
- 08:45 to 09:15** **"How Covid-19 changed the world & what to expect from the future."**  
*Prof Tobie de Coning (emeritus professor University of Stellenbosch Business School, core faculty member: ISM (Paris) and retired Chief Director: Strategic Initiatives and Human Resources at Stellenbosch University)*
- 09:15 to 10:00** **"Sharing the DICA story."**  
*Prof Dr RAEM Tollenaar (Chairman DICA: Dutch Institute for Clinical Auditing and Head of Surgical Department Leiden University Medical Centre)*
- 10:00 to 10:40** **Q&A session.**  
*Chairperson: Dr Jacqui Miot (CAB). Panellists: Shelley McGee (SAMA), Dr Roshini Naidoo (Discovery), Dr Samu Dube (Medscheme), Dr Paul Soko (Life Health), Mr Adam Lowe (NMG)*
- 10:40 to 10:50** Comfort break
- 10:50 to 11:50** **"Highlights & trends from the 2020 HQA Industry Results Report."**  
*Dr Johann van Zyl (NMG)*
- 11:50 to 12:50** Panel session and Q&A. **"Interpreting the 2020 HQA Results, what are the most significant observations? What are the drivers of areas performing well and what is preventing under-performing areas from doing better?"**  
*Chairperson: Dr Boshoff Steenekamp. Panellists: Dr Morgan Chetty (IPAF), Dr Rajesh Patel (BHF), Mr Michael Willie (CMS), Dr Tryphine Zulu (GEMS), Ms Shirley Collie (DH), Dr Stefan Smuts (Mediclinic)*
- 12:50 to 13:00** "Closing remarks" *Louis Botha (CEO)*

Link to register and login:

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**14:00 to 15:00** AGM (Separate event)