

## Bio of Dr N Naidoo

### Qualifications:

- Completed MBCHB in 1990 at UKZN
- Completed Post Graduate Diploma in Business Management in 2004 at UKZN
- Completed MBA in 2007 at UKZN

### Work Experience

- Worked in Paediatrics and Internal Medicine at King Edward 8<sup>th</sup> Hospital post internship
- Was in General Practice until joining Metropolitan Health in 2007 as a Medical Advisor
- Appointed as Bankmed Clinical Executive in December 2010 at Metropolitan Health.
- Role entailed the following:
  - Understanding the clinical risk (scheme, employer, member)
  - Developing and implementing strategies to mitigate risks
  - Collaborating with Risk Management Product Owners to design appropriate products and supporting processes
  - Leveraging support from broader business in respect of clinical, financial and actuarial expertise
  - Monitoring of operations performance against SLA
  - Focusing the operations to unique client's risk
  - Enhancing analysis and client reporting
  - Client Relationship Management
  - Ensuring regulatory compliance by stakeholders
  - Input to and monitoring of sustainability requirements
- Appointed as Bankmed Scheme Operations and Clinical Executive in January 2014. Role entails:
  - Wellness
  - Operations
  - Benefit Design
  - Clinical Risk Management
  - Supplier Management