

## COMMUNIQUE SECOND QUARTER 2020

We are now into the 8<sup>th</sup> week of the lock-down and South Africans, the economy, the healthcare industry and government, similar to all countries in the rest of the world, are in unknown territory, battling against Covid-19 and economic survival. The duration, impact and outcome of the Covid-19 pandemic is uncertain, as is the future new normal.

*“Each of us can work to change a small portion of events. It is in the total of all those acts that the history of this generation will be written” Jacqueline Novogratz*

Despite the uncertainties, abnormal work load and unusual working conditions, I am pleased to report that HQA’s internal processes for collecting data from its participating medical schemes and preparation for the 2020 Industry Results Presentation and individual Scheme Reports are well under way.

Given the uncertainties regarding the period of the lock-down, coupled with the health risk associated with public gatherings during the period of the pandemic, the HQA Board has decided to go ahead with the annual HQA Industry Results Presentation and Clinical Quality Conference on 5<sup>th</sup> August 2020, but in digital format. The advantage is that more people will be able to dial in, from anywhere in the country, and the world. Please diarize this important event on the HQA calendar. More information and an invitation will follow in weeks to come. The annual HQA AGM will be held on 5<sup>th</sup> August 2020, after the conference, also as a digital meeting.

The CAB (Clinical Advisory Board) completed its annual review of the HQA clinical quality indicators for the 2020 report. In support of HQA’s strategy to include facilities and practitioners into the HQA clinical quality metrics, measurement and reporting processes, the CAB facilitated two initial sub-committee meetings earlier on in the year, with hospitals and practitioners respectively.

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Directors: Dr FPJ Griesel (Chairman), BA Dickson (Vice-Chairman), M van der Merwe, Dr RM Naidoo, Dr U Mahlati, Dr JHB Steenekamp, M Marais, S Collie\* (\*Alternate Director)

*“A small group of thoughtful people could change the world. Indeed, it’s the only thing that ever has.” Margaret Mead*

The HQA Board is in the process of redesigning HQA’s Memorandum of Incorporation in order to incorporate facilities and practitioners into its clinical quality measurement and reporting processes, thereby positioning HQA as the initial OMRO, as suggested in the HMI Report.

*“At the end of the day, we must go forward with hope and not backward by fear and division.” Jesse Jackson*

Be well and stay healthy!

Louis Botha CEO

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