



HQA's 15th Annual Industry Results Presentation and Clinical Quality Conference:

'The Road to Measuring and Reporting on Clinical Outcomes'

When: 7th August 2019 **Where:** Centurion Lake Hotel

Programme:

07:30 to 08:00 Registration (Coffee / tea)

08:00 to 08:10 "Welcoming and introduction" Louis Botha (CEO)

08:10 to 08:40 "Key note address." Dr Siphon Kabane (Registrar for Medical Schemes)

08:40 to 09:40 **"The principles of measuring clinical quality and a presentation of the results of the 2018 HQA Industry Report"** Dr Johann van Zyl (NMG)

09:40 to 10:25 Panel and open forum discussion. **"Interpreting the results, what are the most significant observations? What are the drivers of areas performing well and what is preventing under-performing areas from doing better?"** Chairperson: Dr Jacqui Miot (CAB) Panellists: Dr Guni Goolab (GEMS), Dr Morgan Chetty (IPAF), Dr R Naidoo (Discovery), Dr Samu Dube (Medscheme), Dr Paul Soko (Life Health)

10:25 to 10:45 Coffee/tea

10:45 to 11:15 **"The building blocks of measuring clinical outcomes. Which enablers are required and what is holding us back?"** Adam Lowe (NMG)

11:15 to 11:45 **"Meaningful clinical quality data analysis requires working right with the right data."** Roseanne Harris (ASSA/Discovery)

11:45 to 12:30 Open forum discussion. **What are the take-home points of today's presentations? Which outcomes should be measured from what data using what techniques?** Facilitator: Dr Boshoff Steenekamp (MHI)

12:30 to 13:00 Closure and HQA members receiving their **Reports (CD's)** and **Certificates of Recognition.**

13:00 to 13:30 Lunch

13:30 to 14:00 AGM